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How I Use This Product

Thank you for purchasing this product! There are many ways to use it, but I wanted to let you know my procedure in case you'd like to know. If you don't care, then ignore this and carry on! This activity usually takes me 2-3 forty minute periods with my 5th graders.

1. I copy the pages with the blanks and the blank vocabulary page as a packet for each student.
2. After passing out copies of the packets, I explain that I will read the entire reading orally to them. Then I show them the boxes with the word choices for each section.
3. We practice a sentence or two, crossing out words in the boxes as we use them. I assure them that it is okay to not get every blank filled... they probably won't! I tell them I will read it to them again later so they can get every blank filled.
4. I read the cloze completely through orally, having the kids follow along and fill in any blanks they can. Again I remind them it's okay to not have it completely filled in when I have finished reading it the first time.
5. Next, we highlight the words in the boxes that we will define. Then we use the Vocabulary page to define each word using context clues, prior knowledge, and the key I've included.
6. After we finish the vocabulary, I show them the world map. We name the continents and I point out Italy's location. We talk of how Europeans would pass through Byzantine and Islamic cultures to trade in Africa and Asia, especially India and China.
7. Then I reread the cloze orally again, more slowly this time, so they can fill in all the blanks.
8. If I feel like the class needs it, I'll read it one more time to check their answers. I also give them time to read through their packet and make sure their answers make sense.
9. Finally, we fill in the map of Italy, reemphasizing the final paragraph.
10. The QUIZ can be used with or without the notes in the packet.

Behavior Tracking Worksheet

Name: _____

Date: _____

Describe the Behavior (*verbal, physical other*)

Describe the situation before the behavior occurred.

What were the triggers of the behavior?

Behavior Tracking Worksheet

Name: _____

Date: _____

Describe the Behavior (*verbal, physical other*)

Describe the situation before the behavior occurred.

What were the triggers of the behavior?

6. Which of the following is an example of mental labor?

- a. mowing lawns
- b. building houses
- c. paving roads
- d. teaching

Use the words in the box to complete the sentences.

natural resource human resource capital resource entrepreneur

7. An example of a _____ **natural resource** _____ would be minerals or soil.
8. A good that is used to make another good is a _____ **capital resource** _____.
9. A person is an _____ **entrepreneur** _____ when he or she starts a business.
10. A person that does work for a business is an example of a _____ **human resource** _____.

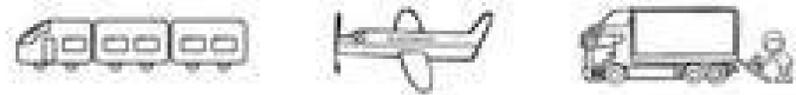
Imports and Exports

Thousands of new goods are purchased everyday around the world. Shoppers rarely think about where the new items they are purchasing were manufactured, or made. Each year millions of items are made in our country and other countries around the world. While some items stay here, others are shipped to people all over the world. Some of the goods we purchase come from other countries thousands of miles away. Imports and exports are a major force in our economy.

An **import** is a good brought into a country from another country. Basically, an import is something that your country buys from another country. This may include clothes, shoes, toys, cars, computers, and many other goods. These items are transported by boats, planes, trucks, and trains everyday.

Why do we need imports? These items may be in high demand, and your country cannot produce enough. Another reason may be that the item can be produced much cheaper in another country. Look around at the items in your home. You may find that many of them are imports from China, Mexico, Taiwan, or another country.

Exports are the opposite of imports. Exports are goods sent out to another country. This is one way that countries make money. For example, the United States exports cars, helicopters, and medical equipment to countries around the world. Like imports, exports are shipped on planes, boats, trucks, and trains.



- | | |
|---|--|
| 1. What is the main idea of this passage? | 2. What was the author's purpose for writing this passage? |
| A. The United States exports more goods than any other country. | A. To persuade you to buy more imported goods. |
| B. Imports save our country money. | B. To inform you about the difference between imports and exports. |
| C. Imports are brought into the country. Exports are sent out of the country. | C. To entertain you with facts about goods and services. |

NAME _____
FOR _____
Fig. 343-368 Define the following terms.

COOPERATION
CONFLICT
SOCIAL EXCHANGE
COERCION
IDENTITY

1. _____ The government gives you the option of selling your land for a small amount of money or letting it remain in the public domain.
2. _____ College students who donate blood once a week are given a coupon for a free pass.
3. _____ Children agree to a set of rules before playing a game in the park.
4. _____ Both students and faculty are required to wear ID badges as a security measure.
5. _____ Two brothers, who do not get along, decide to confront a bully that has been bothering their younger sister.
6. _____ Family members agree to share the household duties by performing different chores.
7. _____ A bank worker is held at gunpoint and forced to hand over thousands of dollars in cash.
8. _____ A teacher gives a 100% test grade for anyone who brings in a box of Kleenex.
9. _____ Anyone who turns 16, and plans to drive a car, must get a driver's license from the Department of Motor Vehicles.
10. _____ The American colonists work together to revolt against the British Empire in 1776.
11. _____ A man is sent to prison until he confesses to a crime he didn't commit.
12. _____ Victims of a hurricane working together to save one another.
13. _____ A very popular actress is seen wearing one specific shoe brand, suddenly a number of high school athletes purchase shoes from this same brand.
14. _____ Students are encouraged to donate toys before Christmas to receive AIA hours.
15. _____ Factory workers go on strike until management agrees to safer working conditions and higher pay.

(2015). (2009) When in doubt, give hope [Audio file]. Social Work Podcast. Retrieved from Clark, E. Often time's social workers acting in this role find themselves in precarious situations as the relationship between the client and social worker may be conflicting, especially when working in the mental health field. The feelings associated with a sense of hope are considered to be fundamental to the social work practice. Effective non-verbal communication requires the social worker to portray and display an empathetic, non-judgmental attitude when listening and engaging with clients. The challenge will be for social workers to find ways to use technology to not only access knowledge, but to gain expertise for the advancement of the social work profession. doi: 10.1093/sw/swt035 Langer, C. What would you ask? Assessment is a primary role for social workers and often times is what dictates the services and resources identified as needs for clients. In doing so many social workers may adopt specific roles or a combination of roles in order to effectively and efficiently meet the identified needs(s). Retrieved from: According to the Bureau of Labor Statistics, the minimum pre-requisite needed to gain employment in the social work profession is a Bachelor's Degree in Social Work (BSW). The challenge will be to develop improved social responses based on this knowledge as well as, helping those impacted by the changing environment through developing policies specific to helping those in need. Effective intervention strategies have been identified and if implemented could help break the cycle of violence for many families. The social worker as a broker role is also concerned with the quality, quantity, and accessibility of services. Let's jump forward a year. Additional Suggested Readings Kerson, T. F., Hawkins, J. R., & Horejsi, G. (2014). New York: Russell Sage Foundation Rothman, J., & Mizrahi, T. Because of this, competency in using word processors, email systems, spreadsheets, databases and knowledge of grammar and spelling are an important communication skill. Empathy is a choice that requires individuals to acknowledge their own vulnerabilities which is often why the ability to empathize is considered a difficult skill to develop. A sense of empathy from the social worker increases the chances of building a therapeutic relationship with the client. What habit would you most like to start? Case Manager A social worker acting as a case manager identifies the needs as well as the barriers of their clients. Social workers who facilitate counseling groups help participants resolve problems in various areas that can include: personal, social, educational, or career concerns. Self-awareness starts with getting to know yourself and requires clarifying one's own values and assumptions. The Council on Social Work Education (CSWE), which accredits U.S. social work programs, designates BSW undergraduate programs teach students about diverse populations, human behavior, social welfare policy, and ethics in social work. Retrieved from Stoeten, L. Additionally, students are required to complete a supervised field placement at a social service agency. B. Applying theory to generalist social work practice. The difficulty for many social workers is that over time the roles that involve direct case work have lessened; often social workers will find themselves in a position that involves little client involvement. Competence Competence is essential in the social work world as there are numerous treatment approaches and intervention strategies available for clients. Poverty. Council on Social Work Education (CSWE), Commission on Accreditation. Cultural competence is also an area that should be considered when determining effectiveness. doi: 10.1093/sw/swt035 Gibelman, Margaret (1999). Retrieved from Clark, E. Social workers may perform advocacy work by advocating for a single client or by representing groups of clients with a common problem or identified need. Throughout her career Addams' continued to contribute to the social work profession by advocating for the rights and well-being of women and children on several important issues, one of those issues being the implementation of child labor laws (Hansan, 2010). Edinburgh: Scottish Executive Education Department. What is becoming increasing clear as the diversity of client systems continues to expand, is the critical importance of professional competence in order to meet the unique needs of individuals as well as emerging social issues. What memories would you like to have? Throughout the course of her career she would work in multiple social welfare agencies; serving as the Director of Field Service for the Atlanta Division of the American Red Cross, the Secretary of the Bronx Committee of the New York TB and Health Association, the Director of the Welfare Council of New York City, and ultimately as the Director of the Bureau of Public Assistance. Additional readings D'Apris, A. The purpose of this chapter is to provide introductory knowledge regarding the history surrounding the social work profession and orient students to the professional roles and knowledge required to become an effective social worker. S., Dunlap, K. Social workers struggling to feel hope may communicate this verbally and non-verbally in their approach with their clients, ultimately impacting the effectiveness of the intervention. Why? Today's social workers will need to address and implement effective approaches known to improve individual and family wellbeing in order to begin strengthening the social fabric of America. Identifying and tackling grand challenges for social work.(Grand Challenges for Social Work Initiative, Working Paper No. 3). Retrieved from Bent-Goodley, T.B. (2017). Social diagnosis. Homelessness affects health and well-being and often has lasting impacts on personal development. Risk Assessor Social workers acting as risk assessors have been given a major role in the assessment of needs and risks over a variety of client groups. The challenge to eradicate social isolation: Social workers can help with this challenge by educating the public about the impacts of social isolation as well as, promote effective ways to make social connections. Richmond's book focused on the practice of casework with individuals and was the first book to identify a systematic and methodological way to document and diagnose clients (Social Welfare History Project, 2011). What are you most proud of? 27). The challenge to stop family violence: Assaults by parents, partners, and adult children are common American tragedies that often result in serious injury, including death. Social workers may advocate with other organizations/providers and encourage their clients to advocate for themselves in order to address a need or obtain a service. #87 - Beginnings, middles, and ends: Stories about social work from Ogden Rogers, Ph.D. [Audio Podcast]. Social Work Podcast. Retrieved from Brunner, Allison (2009). Developing and utilizing effective communication skills help clients establish trust and promotes rapport building between the social worker and the client which increases the chances of a successful intervention. The National Association of Social Workers (NASW) (2015) "has specified social workers' responsibility to the community and broader society since its adoption in 1960, and in 1996, strengthened its call to require all social workers to "engage in social and political action" to "expand choice and opportunity" and "equity and social justice for all people" (p. It is important that the social work profession accurately define and describe the relationship that exists between those who receive services and those who provide services (social workers). Although there are many varying definitions used to describe social work, what matters the most is the purpose of social work and what guides and directs social work practice. Additional Reading/Activities Bent-Goodley, T.B. (2017). Who would you love to meet? E. Richmond believed that interventions and treatment approaches needed to be focused on the person within their environment. Following the law's enactment, Hoyer became the Director of the Bureau of Public Assistance within the Social Security Administration and was responsible for organizing and implementing the distribution of the public welfare provisions (Social Welfare History Project, 2011). Another known pioneer of the social work profession is Mary Richmond. What's in a name? Social Work: What is it? Key characteristics and skills essential to the social work profession are identified and discussed for those students who are wishing to pursue a career within the social work profession. What's in a name: 'Client', 'patient', 'customer', 'consumer', 'expert by experience', 'service user'—What's next? British Journal of Social Work, 39(6), 1101-1117. The challenge will be to implement and expand on proven approaches as well as, implement policies that promote affordable housing. One of the first differences is the pre-requisite for entrance into the programs. One of the most difficult situations social workers will experience in their careers is the conflict they face while fulfilling some of the following roles often expected of a social worker at one time. Social workers should seek to adopt policies that promote equality. What qualities do you admire in others? W., Horejsi, C. (2013). In this role social workers aim to increase their client's knowledge of various skills some of which include: budgeting, parenting, effective communication, and/or violence prevention (Zastrow, 2016). That being said, it is impossible for a social worker to be competent in every intervention available resources. 58(4), 333-343. Once the needs are assessed and potential services identified, the broker assists the client in choosing the most appropriate service option. Hansan, J. Ida Minerva Tarbell (1857-1944): Journalist, muckraker. If life stopped today, what would you regret not doing? (2016). (1904). The term "service user" has also been used in various social work settings. M., Abel, E., & Edwards, R. When was the last time you did something you were afraid of? Brené Brown on empathy. Master's degree programs focus on developing clinical assessment and management skills and prepare students for work in a more targeted areas depending on the student's interest. (1917). The challenge to promote "smart decarceration": With the United States having the world's largest percentage of its population behind bars this could prove to truly be a grand challenge. Jane Addams is another well-known pioneer to the social work profession. Ready the profession for changing times. Social Work, 62(2), 101-103. The challenge to end homelessness: Over 1.5 million American's experience homelessness at least one night a year. As a result of this belief, Richmond developed the circle diagram as a way to help her clients identify sources of power available to them within their own environment. The search for identity: defining social work - past, present, future. Retrieved from Kerson, T. Who would you like to connect (or reconnect) with? Effective social workers also must be willing to consider the needs of those being served when designing interventions seeking to enhance the wellbeing of others. How do you want to be remembered in life? Many of these terms have been scrutinized as failing to accurately describe the relationship that exists between the social worker and the service recipient. By recognizing areas of both strength and weakness, self-aware people can take proactive steps to manage their weakness and avoid setbacks (Sheafor, Horejsi & Horejsi, 2000). This is one of several reasons individuals wishing to pursue a career in social work should explore their personal values, overall worldview, beliefs, abilities, skills, and priorities as well as personal and career goals. Professional development allows social workers to develop skills that will enable them to implement successful interventions. A key function of this role is to empower people by affirming their personal strengths and their capacities to deal with their problems more effectively (Zastrow, 2016). Even after defining social work and identifying the purpose of the social work profession, there continues to be some misalignment among the profession with the overall mission of social work. What would you do? 10 essentials social workers must know about hope [Blog post]. Critical thinking The ability to critically think is crucial to the social work profession. Some common elements and skills have been identified as effective across micro and macro practice settings. MSW graduates typically earn a significantly higher salaries than BSW graduates. Group Leader Social workers who play the role of group leader or facilitator can do so with groups of people gathering for purposes including; task groups, psychoeducational groups, counseling groups, and psychotherapy groups. (2016, July). D. ... Sherraden, M. Who are you most inspired by? If you could make one change in the world, what would it be? What excites you? Social Work, 44(4) p298-310. National Association of Social Workers (NASW). (2015). Code of Ethics of the National Association of Social Workers. Washington, DC: NASW Press. Retrieved from Hunter, R. In this instance a client would be viewed as someone who needs help but does not have the ability to help themselves, due to some deficiency either a lack of skills or ability, and therefore requires the knowledge of a social worker (McLaughlin, 2008). MSW graduates are often employed in clinical settings such as a hospital or a private practice setting and also in various administrative positions. Specifically whether or not the client feels the social worker is genuine, supportive and empathetic towards them. Historically the social work profession has addressed the needs of the population with a dual approach, encompasses both macro and micro practice social workers to achieve social progress. For over a century the answer to this question has been not only varied but also debated among members of the general public as well as in the professional social work community. Therefore, effective social workers will use a combination of different strategies to help move clients towards change. In the early 20th century, Robert Hunter's book Poverty was published. In this role social workers assess the needs of the individual while also taking into account the client's overall capacity and motivation to use available resources. J., & Hoffer, E. What are your biggest fears? What qualities do you like about that person? doi:10.1606/1044-3894.192 Brown, B. This approach requires involvement from social workers at every level of practice to bring about social reform as well as meet the needs of individuals and families. (Speech starts at 2:20) Allison Brunner a newly graduated MSW talks about her anxieties and doubts that recent graduates feel with their professional responsibility to hold hope for their clients. Case managers often engage with clients who require multiple services from a variety of agencies and work with the client to develop goals and implement interventions based on the identified goals. People who practice self-awareness can recognize, understand, and regulate their emotions. #103 - The Grand Challenges for Social Work: Interview with Dr. Richard P. Individuals with a BSW degree tend to be employed in entry level jobs as caseworkers and are expected to provide direct services to clients through assessing, coordinating, and referring to area resources. A. These tasks may seem simple and appear obvious, however may prove challenging. Over the years social workers have been given a major role in the assessment of needs and risks over client groups and this role is often associated with a policing or surveillance role. Self-awareness allows individuals to maximize their strengths by acknowledging their weaknesses. Dr. Brown (2013) suggests that empathy is the best way to ease someone's pain and suffering and is the skill that fuels connections. Social workers are expected to be knowledgeable in areas and intervention strategies they will be utilizing with their clients. L. How do you like to relax? Because of this, ability to empathize is essential for social workers. Occasionally case managers may also provide direct service to their clients. What do you wish you did more of? This role is expected to be up-to-date on current services and programs available, as well as familiar with the process for accessing those resources and programs (Zastrow, 2016). Jane Hoyer's career as a social worker began in 1916 when she was appointed as the Assistant Secretary of the Board of Child Welfare in New York City. The social worker is aware of current research and able to integrate their knowledge with the current research. Barth [Audio Podcast]. B., Casey, K., Cook, S. Chicago: Lyceum Books, Inc. Social Work Podcast. Jane Addams (1860-1935): Founder of Hull House, social reformer, women's advocate, and winner of Nobel Peace Prize. Corey, M., Corey, G., & Corey, C. Barth [Audio podcast]. Imagine you're in your 90s. A sense of hope is as essential to clients as it is for social workers who are helping clients. In an effort to help conceptualize the social work profession, we will look closer at the origin of the social practice, as well as discuss a few pioneers and their contributions to the social work profession (Hansan, 2013). The challenge to close the health gap. More than 60 million Americans have inadequate access to basic health care. The challenge to reduce extreme inequality: One out of every five children live in poverty, while the top 1% owns almost half of the wealth in the U.S. Poor health outcomes and decreased overall well-being have been documented results of living in poverty. By Micah Beckman, MSW This chapter was written by Micah Beckman, a social work MSW student, as her final Capstone project. Social workers acting in this capacity may advocate in varying capacities but often times may find themselves in a position of educating the public in order to garner support to seek changes in laws that are harming and impacting the wellbeing of clients. SAGE Open, 3(3), 1-8. In response to need: An analysis of social work roles over time. Social work, 58(4), 333-343. The challenge to achieve equal opportunity and justice: Historic and current prejudice and injustice in the United States impacts several groups of people by impeding and excluding access to education and employment. Self-Awareness One of the most important skills necessary for becoming a competent and effective social worker is self-awareness. Licensure for an MSW requires a minimum of 2 years of supervised clinical experience following graduation and a passing score on the Association of Social Work Boards (ASWB) licensing examination. Culture is an area that is constantly changing and social workers should be prepared to engage in life-long learning in order to seek competence. Effective social workers can identify personal values, political beliefs and assumptions but also are willing to develop knowledge of other cultures through formal education and interaction. The challenge to advance long and productive lives: Through identifying and engaging individuals with healthy and productive activities, overall health and well-being can be improved. Therefore, some may wish to pursue a Master's Degree in Social Work (MSW). What stories do you want to tell? Hunter's book demonstrated a critical need to implement specific social measures in order to prevent the destruction of the working class population on the verge of poverty. Self-Awareness and its importance are discussed and activities are provided to help students explore their individual strengths, weaknesses, beliefs, and motivations. Challenges Ahead Rothman and Mizrahi (2014) identified a need to rectify an imbalance that exists between micro and macro social work practice to not only strengthen the profession, but to overcome the multitude of problems facing society. In psychotherapy groups social worker address psychological and interpersonal problems that are negatively impacting member's lives (Corey, Corey, & Corey, 2014). In addition, individuals should also consider the demands, stressors, and challenges common to the social work practice giving serious consideration to whether helping the most vulnerable populations will negatively impact their own physical and/or mental health and overall quality of life (Sheafor, Horejsi, & Horejsi, 2000). Social workers can expect to perform the following tasks/functions: advocating for care, protecting the vulnerable, providing psychotherapy as defined as "assessment, diagnosis, or treatment of mental, emotional, or behavioral disorders, conditions, addictions, or other biopsychosocial problems." Social Work Scope of Practice, created by the Michigan Department of Licensing and Regulatory Affairs (LARA) For a pdf of this chart, please see: What is a client? The requirements related to the length of placement, expected tasks, and/or hours may vary based on degree. Every day we are learning and changing as a result of our experiences, therefore self-awareness is a lifelong process that cannot be acquired through education and readings alone. In this role social workers help clients develop insight into their behaviors through providing feedback. Critical thinking skills can also help social workers generate possible solutions and identify appropriate interventions to implement based of their critical evaluation of the issues and known barriers. In Social Welfare History Project. Retrieved from Hansan, J.E. (2013). Embedded within these definitions of "social work" are common themes which can help to conceptualize social work. MSW graduates can obtain either a Macro or Clinical license. Communication skills Communication in the social work profession encompasses a wide-range of activities beyond the ability to communicate effectively with their clients and other professionals. Social workers with effective communication skills avoid directly telling other's what to do and rely heavily of their ability to communicate in order to empower clients to identify their own solutions. Goodness of fit: Career goals of MSW students and the aims of the social work profession in the United States. Social Work Education, 23(3), 265-280. Counselor A social worker acting as a counselor helps clients express their needs, clarify their problems, explore resolution strategies, and applies intervention strategies to develop and expand the capacities of clients to deal with their problems more effectively. Finding hope is essential to the social work practice as hope helps to empower diverse populations facing unique challenges (Clark & Hoffer, 2014). Currently, the American Academy of Social Work and Social Welfare (AASWSW) is pioneering an innovative approach to achieving social progress powered by science called "The Grand Challenges of Social Work." The AASWSW identifies 12 challenges and major social problems impacting today's society. (2000). There are several key differences between BSW and MSW degrees. It is by applying critical thinking skills that social workers are able to make accurate observations, evaluate client abilities/limitations and/or agencies abilities/limitations. Retrieved from Brunner, A. However, those with specific career goals may be required to obtain a higher level of education. What piece of advice would you give to five year old you? When I doubt, give hope." Social Work Podcast. Retrieved from Singer, J. Social workers acting in these roles are required to take a neutral stance in order to find compromises between divided parties. This is not surprising considering the increasingly diverse populations being served by the profession. Washington, DC: NASW Press. Learning strengths-based practice:

Challenging our personal and professional frames of reference American Academy of Social Work and Social Welfare. doi: 10.1093/sw/44.4.298 Characteristics and Skills of Effective Social Workers Much like the definition of the term "social work," the characteristics and skills required to become an effective social worker are also hard to define and require versatility in this complex and constantly changing environment. A licensed Master Social Worker with a clinical designation (micro) typically work directly with individuals, families, and/or groups in an effort to improve the client's overall quality of life. All social workers should continually seek cultural knowledge, through education and direct interaction. The scope of practice differs depending on the type of MSW license. By adopting policies that support security in retirement accounts as well as, access to financial services that provide for financial literacy there can be a significant reduction in the economic hardships faced by families. P., Olson, S., Catalano, R. Hunter additionally identified conditions known to breed poverty calling into question the need but also the tolerance for these unjust conditions particularly by a professed Christian population (Hunter, 1904). There are some similarities between the two degrees which include the expectation that both BSW and MSW students complete supervised field placements within a social service type agency. doi: 10.1093/sw/44.4.298 Grinnell, R.M., & Unrau, Y.A. (2010). Empathy One of the most critical elements is the relationship between the social worker and the client. W., & Armendariz, N. Hope matters: The power of social work. S., & McCoyd, J. F. Baccalaureate social workers have the ability to obtain specialty certification in certain areas through their state chapter of the National Association of Social Workers (NASW), which offers specialty certification available in child, youth and family social work, gerontology, casework, and hospice, and palliative care. In Social Welfare History Project. In this way the relationship that exists between the client and social worker may get confusing and ambiguous (McLaughlin, 2008). Client is the most widely used term used to describe the social work relationship. Some of the earliest social work interventions were designed to meet basic human needs of populations and placed great value in providing support, assistance, and resources to families and communities in an attempt to alleviate suffering (Nsonwu, Casey, Cook & Armendariz, 2013). This process requires understanding of past experiences and reflecting on the impacts of those experiences in relation to your world view and view of yourself. Educator Social workers acting as a teacher or educator often help in times of crisis for many clients. Critical thinking skills also aid in the social worker's ability to examine and evaluate the effectiveness of the interventions (Sheafor, Horejsi & Horejsi, 2000). Throughout her career, Richmond searched for answers surrounding the reasons and causes of poverty while also examining the interactions between individuals and their environments. (1999). Hunter's book placed a spotlight on America's poor and challenged society's long held belief that poverty signified moral failure (Hansan, 2013). What did you want to be when you were younger? Researcher A social worker in the role of researcher or program evaluator uses their practice experience to inform future research. Hoboken, NJ: Wiley. Broker A social worker acting as a broker assists and links people with services or resources. (December. Social workers acting as advocates should always consider whether they are acting and advocating in a way that maximizes client self-determination (Zastrow, 2016). Social Work, 44(4), 298-310. Many social workers are often working in the role of helping others who are seeking to make changes. "Smart Decarceration" calls for a reduction in the number of people imprisoned, as well as the willingness of a nation to embrace a new and proactive way of addressing safety. One of Richmond's biggest contributions to the social work profession was her book Social Diagnosis which was published in 1917. Pretend money is no object. Social workers acting in this capacity are able to utilize the knowledge they have obtained through gathering and examining the research to inform their practice interventions (Grinnell & Unrau, 2010). Competent and effective social workers are expected to have knowledge in varying intervention strategies and skills in order to enhance functioning and empower others. (2016, March 28). The Michigan Board of Social Workers outlines the scope of practice/expected duties for social workers based on education and designated practice area (see chart below). Common Roles of Social Workers Over the course of their career, a social worker at any one time may perform multiple roles to varying degrees. In this situation the service user would most likely object to the social worker's response, therefore the service user would not be officially involved in the decision making process. Advocacy is an integral and fundamental role in the social work profession as it is necessary to promote overall wellbeing. While working as a risk assessor in the mental health field the social worker may experience conflict between encouraging client self-determination and addressing safety risks. This differs from an MSW program as MSW candidates apply for entrance into the program after already having obtained a Bachelor's Degree in which the graduate has likely earned credits in coursework areas related to psychology and sociology. Determining the best approach to utilize when communicating with clients and other professionals will require the use of critical thinking skills. For example social workers working in the arena of children's protective services are mandated to respond to child abuse and neglect based on agency and state law. This type of exploration is essential to determining whether or not a career in the social work field will be a good fit. The meaning and implications of using the term "consumer" suggests that those receiving services has options and choices and the social worker is acting as a manager or a monitor of services and/or resources (McLaughlin, 2008). (n.d.). Even more disturbing - the majority of people with inadequate access also experience discrimination and poverty. There is an extreme need to develop new strategies targeted at improving the health of our society. In order to overcome this challenge social workers must embrace and appreciate diversity and begin shedding light onto unfair practices. doi: 10.1093/sw/swx014 Singer, J. The meaning and implications of the term "client" have been questioned as it gives the impression that the social worker is in a position of power over the client. Embodying social work as a profession: A pedagogy for practice. Retrieved Zastrow, C. Over the years many terms have been used to describe the service-recipient relationship. doi: 10.1093/sw/swx014 Blundo, R. Retrieved from Jane M. The term "consumer" has been used to describe the relationship of those who use services the state offers. It is important to understand that effective communication skills go beyond one's ability to communicate verbally and includes the ability to communicate through written reports as well as non-verbally while displaying active listening skills. Hull-House was a successful settlement house located in an area of Chicago that was largely populated by immigrants. Social work research and evaluation: Foundations of evidence-based practice (9th ed.). Hoey is best known for her role in the enactment of the Social Security Public Assistance Act which became law in 1935. (2014). Groups: Process and Practice (9th ed.) Pacific Grove, CA: Brooks/Cengage Learning. Balancing micro and macro practice: A challenge for social work. Retrieved from McLaughlin, H. According to the National Association of Social Workers (NASW), a licensed Master Social Worker with macro designation can expect to be involved in administration, management, and supervision of human service organizations and perform functions that seek to improve the overall population's quality of life through a policy/administrative perspective. Mary Ellen Richmond (1861-1928): Social work pioneer, administrator, researcher and author. (2011). Retrieved from Uehara, E.S., Barth, R. What do you love to do for, or give to others (not an object - something from you personally)? Common social service agency placements for both BSW and MSW students include places such as hospitals, schools, or mental health or substance abuse clinics. In addition to this requirement, both BSW and MSW graduates must be granted a license in the state they wish to practice. The History of Social Work in the United States Activity: Video: Legacies of Social Change The inception of the social work profession in the United States can be traced back to the late 1800's beginning with charity work performed by local churches and communities seeing to meet the needs of the poor. Families in Society: The Journal of Contemporary Social Services, 82(3), 296-304. Twenty-one year old you? What would you like to have achieved in the past year? The profession now known as social work ultimately began as a result of a practice originally known as "helping" others to improve the well being of individuals, families, and communities. Hope is essential to social work as it allows those facing challenges to believe in a positive outcome and hope can play a major role in how the challenges/circumstances are viewed. In this role social workers seek to empower the parties to arrive and their own solutions in order to reconcile differences and reach a mutually satisfying agreement (Stoesen, 2006). Boston: Allyn and Bacon Singer, J. Addams, along with Ellen Gates Starr, founded Hull-House in 1889. (2013). #87 - Beginnings, middles, and ends: Stories about social work from Ogden Rogers, Ph.D. [Audio podcast]. Social Work Podcast. Retrieved from Singer, J. This type of violence impacts society through various arenas. Advocate A social worker as an advocate seeks to protect client's rights and ensure access and utilization of services they are entitled to receive. Retrieved from Social Work Degree Guide. Another difference is the coursework required based on the desired degree. The challenge to build financial capability for all: Nearly half of all American households are financially insecure, which means they do not have adequate savings to meet their basic living expense for three months. Handbook of social work accreditation policies and procedures. Retrieved from D'Aprix, A. Hunter, (Wiles) Robert (April 10, 1874 - May 15, 1942), social worker, author and socialist. Residents of Hull-House were provided with multiple services which included daycare and kindergarten facilities for the children of the residents. Social workers may serve in all of these different roles in varying degrees at any time in their career. The challenge to harness technology for social good: A unique opportunity to access and target various populations and social problems exists because of advances to technology. Throughout the years the social work profession played vital roles in the facilitation of social changes aimed at diminishing inequalities among various populations. What area of your life, right now, makes you feel the best? It is important to remember that when we are discussing effective social workers it is not just about what they do, it is also about how they do it (Sheafor, Horejsi & Horejsi, 2000). J. She describes her own doubts as a social worker, relates those to her personal moments of doubt and shares how she drew from those experiences to help her client. (2011). According to the Council on Social Work Education (CSWE), the purpose of the social work profession is to "promote human and community well-being"; which can be achieved through promoting social and economic justice and preventing conditions that limit human rights for all people. What is your favorite book/movie/song? Which area makes you feel the worst? Social workers acting as case managers remain actively engaged with clients throughout the process by identifying and coordinating services, monitoring identified services and providing support when necessary, and finally providing follow-ups to ensure services are being utilized (Zastrow, 2016). McLaughlin (2008) identified four terms commonly used to describe the social worker-service user relationship as patients, consumers, and service users. Social workers use critical thinking skills on a daily basis to problem solve issues. More than ever social work requires a broad knowledge base in order to effectively meet the needs of others but also to help clients find hope in the process. Mediation a natural for social workers. NASW News, (51)8. Inequality can be reduced through increased access to education, wages, tax benefits, and/or home ownership. (2001). Techniques and guidelines for social work practice (5th ed.). Typically the only requirement needed to enter into an accredited BSW program at a college or university is that the candidate has declared social work as their major. New York: The Macmillan Company. Retrieved from Asquith, S., Clark, C. (2017). Throughout the progressive movement era, many social workers emerged and were identified as key players known to have advanced the profession. Generalist social work practice: A Worktext (11th ed.). L., & Lietz, C. (2014, July 8). Additional Activities: When in Doubt, Give Hope. Retrieved from Hansan, J.E. (2010, December 14). L., & Waterhouse, L. Grand challenges for social work. Activity #2: The Five Minute Personality Test Activity #3: Character Strengths Survey PODCASTS Singer, J. Evidence has identified several effective prevention based approaches to address the severe mental, emotional, and behavior problems affecting today's youth. Richmond, M. Hoey (1892-1968): Social worker, welfare administrator, government official. Using our experiences to benefit our clients rather than ourselves, is what we call "professional use of self." And as Carl Rogers demonstrated many years ago, bringing our genuine self to the clinical relationship is one of the most important things we can do to help our clients. Psychoeducational groups are led by social workers who focus on developing members' cognitive, affective, and behavioral skills in an area group members are deficient through integrating and providing factual information to participants. Retrieved from Nsonwu, M. (2008). New York: Oxford University Press. (Producer). Mediator It is common that social workers act as mediators and negotiators as conflict is the root of many areas of social work. In response to need: An analysis of social work roles over time. Social Work, Sheafor, B. Barth [Audio Podcast]. Social Work Podcast. Right now? Social Work, 59(1), 91-93. The other important differences between the two degrees involves the type of employment each degree holder is eligible for and the earning potential based on the degree. (2004). (2006). (2005). The role of the social worker in the 21st century: A literature review. What habit would you most like to break? Over time communication skills can be learned with practice, regular reflection, and self-assessment (Sheafor, Horejsi & Horejsi, 2000). The definition of "social work" may not be as clear as one may think when attempting to understand the meaning of social work. The 12 challenges are as follows: The challenge to ensure healthy development for all youth: The AASWSW has identified the need to prevent behavioral health problems emerging in over six million young people yearly.

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